| **Health and Wellness Pca STUDENT Focus Group questions** | |
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| Center: | Date: |
| Number of Participants: | |
| Facilitator Name: | |
| **INTRODUCTION** | |
| *We are here as part of the Department of Labor assessment team to review the Health and Wellness Program. Job Corps is designed to serve students and so it is really important that we get honest feedback from you about what is going well on your center and what can be improved. We appreciate your willingness to meet with us and we want to cover some ground rules for this session:*   1. *This meeting is confidential. There will be nothing that will link you personally to feedback that you provide.* 2. *We are not asking you to reveal anything about your own personal health situation. We would like you to answer questions generally. If you would like to speak with us after this group about something specific, please stay after.* 3. *Often there are a range of views and opinions, and this is normal and ok. We ask that you are respectful of each others’ opinions, and we encourage you to express your opinion even if it does not appear that it is shared by others.* | |
| **QUESTION/RESPONSES** | |
| 1. Describe the different services provided at the Health and Wellness Center. | |
| 1. How are appointments for health services made? | |
| 1. How do you get medical assistance when the Health and Wellness Center is closed? | |
| 1. If you needed dental care, would you go to the Job Corps dentist or an outside dentist? Why? | |
| 1. This is a group participation question. How would you describe your health since coming to Job Corps – the same, better, or worse – than before you arrived? Raise your hands, how many has your health gotten    1. Better:    2. Same:    3. Worse: 2. Why has your health changed?   *But DO NOT share your PHI. I am also available after the focus group to speak individually.* | |
| 1. Health care services are intended to be private–between you and staff with a need to know. How does that work on center? | |
| 1. If you had a problem on center like homesickness, drama, stress, etc., who would you go to for help? | |
| 1. What does TEAP stand for? How does the program work? | |
| 1. Are students able to bring drugs or alcohol on center? | |
| 1. Is the zero-tolerance (ZT) policy fairly enforced? | |
| 1. How many tobacco use areas are there? What is the center policy regarding use of different types of tobacco and vapes? How well is it enforced? | |
| 1. How safe do you and your friends feel at this Job Corps center? Using a scale from 1 to 5 with 1 meaning I do not feel safe on this center to 5 meaning I feel very safe on his center. | |
| 1. Are there programs on center that help you lose, gain, or maintain your weight? | |
| 1. Describe the medication policies on this center (OTC, HWC walk-in, afterhours). How do the medication lockboxes (mailboxes) work on this center? | |
| 1. Why do you think some students are leaving this Job Corps center without achieving their planned goals? | |
| 1. Would you refer your best friend or a family member to THIS Job Corps center if they needed educational and training services? Why or why not? If not THIS center, would you refer to another Job Corps center? | |
| ***Thank you for your feedback and comments. Do you have any questions for me? Once again, if you want to talk about something specific, please stay after.*** | |
| Comments/Observations: | |